

Welcome to the Muskoka Discovery Centre

Accessibility & Inclusion

The Muskoka Discovery Centre is committed to ensuring all guests can enjoy the exhibits and experiences. Here's how we support visitors with varying needs:

Mobility Access

- **Drop-off & Pick-up:** Visitors may be dropped off or picked up at the main entrance for easy access.
- **Wheelchair Access:** The Muskoka Discovery Centre is fully wheelchair accessible.

Support Persons & Service Animals

- **Support Persons:** One support person accompanying a guest with disabilities is admitted **free of charge**.
 - **Service Animals:** Certified service animals are welcome throughout the museum. Please bring documentation as needed.
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Facilities & Family Amenities

Washrooms

- **Main Floor:** Accessible washrooms available to museum guests.
- **Second Floor Misko-Aki:** Accessible washroom available to museum guests.
- **Second Floor KIDZONE:** Includes **diaper-changing stations** for families with young children.

Baby Care & Nursing

- Breastfeeding is welcome in **all areas** of the museum.

Hearing & Sensory Support

Assistive Listening

- Select exhibits are equipped with **assistive listening systems** to support visitors with hearing loss.
- Exhibits with sound include **volume controls** and **headphone jacks**.

Sensory Sensitivities

- The sensory environment may vary throughout the day. Expect increased **light, noise, and crowds during peak hours**.
 - We encourage visitors with sensitivities to consider **bringing noise-reducing headphones**.
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Photo & Video Policy

We encourage you to capture your visit!

- **Personal Use:** Photos and videos are welcome throughout the museum and on its grounds.
 - **Commercial/Promotional Use:** Requires **advance notice and written permission**. Contact us at MDC@realmuskoka.com.
 - **Share with Us:** Tag us on social media and share your favorite moments!
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Health & Safety

Your safety is our top priority.

- **Prohibited Items:** Dangerous objects or items prohibited by law are not allowed on the premises.
 - The Centre follows all public health guidelines from the Province of Ontario, Government of Canada, and local health units.
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Visitor Code of Conduct

The Muskoka Discovery Centre is a public space for learning, fun, and discovery. Please:

- Treat the exhibits, staff, and other visitors with **respect**.
 - Use the space **responsibly and kindly** to ensure a welcoming environment for all.
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Need Assistance During Your Visit?

Our staff and volunteers are here to help! Please stop by the admissions desk or speak with any uniformed team member if you have questions, accessibility needs, or require support.

We hope you have a fantastic experience at the Muskoka Discovery Centre!